|  |  |  |  |
| --- | --- | --- | --- |
| **Full Name**  이름 |  | **Nationality**  국적 |  |
| **Date of Birth**  생년월일 |  | **Email**  **이메일** |  |
| **Applied Program**  신청 프로그램명 |  | | |

**SATISFACTION SURVEY** 만족도 조사

**Please rate the following aspects of our Winter Camp program:**

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | |  |  | | **Unacceptable** | **Good** | **Fair** | **Excellent** | | **1** | **Professional & Specialized classes**  Providing useful and easy-to-understand specialized classes | |  |  |  |  | | **2** | **Activities**  Providing enjoyable and interesting activities | |  |  |  |  | | **3** | **Facilities**  Providing clean, comfortable, and well-equipped facilities | |  |  |  |  | | **4** | **Materials / Program book**  Providing clear, useful, and well-organized course materials | |  |  |  |  | | **5** | **Communication**  Providing proactive and effective communication | |  |  |  |  | | **6** | **Staff**  Overall, how would you rate the staff? | |  |  |  |  | | **7** | **Quality**  Overall, how would you rate the quality of Winter Camp Program? | |  |  |  |  | | **8** | What was your favorite and least favorite part of this program? [Favorite] |  | | | | | | **12** | Would you recommend the same program? |  | | | | | | **13** | Please feel free to leave your comments on this program. |  | | | | | |